

## **Event Organiser FAQs**

Please read this FAQ in conjunction with the Standard Terms and Conditions of Hire.

### **What Utilities are there?**

**Power** – all buildings are on a grid mains power supply. In the case of a blackout emergency, there are generators on site that can power the whole camp. This is not an immediate changeover, though, and requires Jarrahfall staff to set up.

**Bike wash-** The bike washdown station will be located near Sheoak Bunkhouse. Please ensure this is the only place bikes are washed.

**Camping-** Camping Sites are not powered.

**Water** – Rain Water Tanks only. This water is regularly tested by Shire of Murray. Please use water wisely, as our storage is not unlimited. Excessive water use will be charged for. There are no water hook-up points for caravans in the camping area. If patrons need water at their camp, they will need to bring enough for the duration of their stay. Water fill is available for containers up to 20L only and will need to be carried to the water fill site and back to the camping area.

**Rubbish** – the site is hired on a 'leave no trace' and 'pack it in, pack it out' basis.

For event organisers (not patrons) use, there are 2 general waste and 1 recycling skip bins available for rubbish disposal and recycling. Any rubbish service besides these onsite skip bins needs to be arranged and waste removed by the event organiser.

**Toilets** – There are toilets available at the function centre and the Sheoak bunkhouse.

### **Patron Roll in - Main Entry**

Our main festival entry gate is located on Nanga Road. From Dwellingup, follow Pinjarra - Williams Road towards Boddington. Turn right onto Nanga Road just out of town, then left into our entry gate just after. There is no lighting available at this gate.

### **What is the speed limit at Jarrahfall Bush Camp?**

Vehicles must be driven at a walking pace within the entire event site.

### **What buildings are included in the booking?**

Event organisers will have access to the Jarrah & Marri Bunkhouse and the Wattle chalet. The reception hall/function centre will also be available. All patrons will have access to camping in the paddock. The outdoor kitchen and bathroom facilities will be made available at the Sheoak bunkhouse for campers to use.

### **How do I access the buildings?**

You will be issued with an access pin code before the event to enter all buildings/doors you have access to. There are a couple of doors without electronic locks, where relevant, you will be emailed information to access the keys to these locks. Please keep keys in their key safe to avoid locksmith charges for lost keys.

### **Can I set up any structures or attractions on the oval?**

Use of the main reticulated oval for events is allowed. However, this is subject to the submission of a planning document and express consent from the business owner. Any damage other than fair wear and tear to the turf will be charged to the event organiser.

It is the event organisers' responsibility to

- Ensure any machinery or vehicles used on the oval do not cause any damage,

This may require the use of vehicle mats to drive on, and in some cases installation and removal of some structures to be postponed during wet weather.

- Areas of high foot traffic should be protected by matting eg, pedestrian queues, lines or dancing areas.

- No stakes or other ground penetration. Damage the retic or underground services as marked on the site plan

As a guide, there is a much higher risk of damage to the oval surface in the following situations:

☐ If it is raining

☐ If surface water is present

☐ If water rises to the surface when walking across the surface (this indicates soil is at its saturation point)

☐ If the surface is slippery to walk on, or grass surface is dislodged easily.

### **Is there Disabled Access?**

Jarrahall Bush Camp is a rustic bush location with unsealed tracks and paths. Before booking, we highly recommend that you make your own accessibility assessments. There is a disabled access shower and toilet at the upper camp and a disabled toilet in the function centre. Jarrahall Bush Camp is

not equipped to determine the site's suitability for specific disability needs. It is the event organisers responsibility to determine the suitability of the site.

### **What do I need to do on departure?**

Ensure the buildings, grounds and all facilities are left how you found them. Any excess rubbish over filling or outside of the small skip Bins provided will be charged to the event organiser for disposal.

We expect the grounds to be litter free, and there to be no damage to Buildings, pathways, landscaping, trees or grass (there is a section above regards use of the oval).

## **Example FAQ for Patrons**

The below FAQ is what Jarrahall issues for our own events and is provided as a guideline.

### **FAQs**

#### **Do I need to be COVID-19 vaccinated?**

Please check the government health directions at the time of the event.

#### **Can I use a Generator?**

Generators in the camping area are permitted but must be switched off by 8 pm each evening and They are not permitted to be switched on until 7 am each morning.

#### **Are there Noise Restrictions?**

There are noise restrictions at 10 pm each night in the camping grounds.

#### **Is there a Vehicle Movement Curfew?**

For the safety of all patron's vehicle movements in the camping grounds will be restricted from 6 pm each evening until 6 am the following morning. Vehicles must be driven at a walking pace within the entire event site. Vehicles must be driven at a walking pace within the whole event site.

**Are there any hazards I need to look out for?**

There are natural hazards, including dams and trip hazards, on this rural site and attendees are encouraged to be aware of their environment. Please remember dams are a drowning risk parents should ensure children are watched at all times when near the dam.

**Can I bring BBQs and have a Campfire?**

Personal Gas BBQs are allowed but campfires are dependent on Murray Shire Council and DFES advice at the time. At times where fires are allowed, they must be in raised fire pits, no fires are to be made directly on the ground. Please do not leave behind fire scars or other evidence of a campfire in the camping area. There will be a designated area for emptying fire pits. Fires of any kind are completely banned from 1 Dec – 31 March each year due to DFES / Council policy.

**How do I get there?**

Coming from Perth, on the Kwinana Freeway turn left into Pinjarra Road

Continue to Pinjarra and turn left onto South Western Highway

In 500m turn right on Pinjarra Williams rd and continue to Dwellingup. From Dwellingup, follow Pinjarra - Williams Road towards Boddington. Turn right onto Nanga Road just out of town, then left into our entry gate just after.

**What facilities are there at the event site?**

Toilets are located throughout the grounds and are free of charge. There will be drinking quality water available for refilling water containers during the event.

**What do I need to bring?**

Tent, sleeping bag/ swag or caravan / camper trailer etc.

Chairs and picnic rugs etc.

Bring your sunscreen, sunglasses and hat/shade for daytime.

Warm clothes will be needed for the evening.

Raised fire pit if you want to have a campfire.

**Where do I put my rubbish?**

Please leave the site the way you find it, bring your own bags to collect and bring home your rubbish. Let's keep the area beautiful! Please pay particular attention to the disposal of plastics and cigarette butts.

**Is there Disabled Access?**

The Jarrahfall Bush Camp is a rustic bush location with unsealed tracks and paths. Before booking, we highly recommend that you contact the event organiser for more information and to discuss if the event venue is suitable with regard to your specific needs and concerns.

**Are pets allowed?**

Pets are not allowed at Jarrahfall Bush Camp.

**Are there restrictions to consumption of alcohol??**

Glass containers of alcohol are not permitted outside of your camp kitchen. Illegal Consumption or behaviour will not be tolerated and the police contacted.

**Is there anything I can't do?**

Adventure activity Equipment such as towers, suspended cables, etc are strictly off limits unless on a

booked, instructed activity with Jarrahfall Bush Camp Staff. Jarrahfall Bush Camp Reserve the right to evict anyone who is in breach of the terms and conditions as outlined: Is involved in any illegal activity, including underage drinking. These matters will be referred to police; Is causing damage to or threatens the safety of any other people on the site; Possesses flares or fireworks.